

15 May 2008

Dear Client

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and Brakfontein Rd
Centurion
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The Reeds
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Contact Centre:
0861 80 30 80
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UTi Sun Couriers has embarked on a journey to business excellence, with the aim of delivering higher operational quality to our clients.

To achieve this, it has become necessary to re-engineer our processes, including making some changes to our collection and delivery routes in your area. Consequently there may be a different driver managing your route, who may need to call your offices for directions if they are unfamiliar with the new route. There also may be changes to your delivery and collection times.

The roll out of these changes has been staggered to minimise the disruption to operations and clients. We are currently focusing on the Gauteng region but we will keep you informed prior to the implementation in your region.

We ask that you be patient while we implement these changes. If you have any queries, you can call the National Contact Centre on **0861 80 30 80** or **(021) 673 2000** for further information.

Thank you for your support during this time.

Yours sincerely



Greg Saffy
Divisional Director: Inland Operations