

24 June 2008

Dear Client

Route Realignment Cape Region

UTi Sun Couriers has embarked on a journey to business excellence, with the aim of delivering higher operational quality to our clients.

To achieve this, it has become necessary to re-engineer our processes, including making some changes to our collection and delivery routes in your area. Consequently there may be a different driver managing your route, who may need to call your offices for directions if they are unfamiliar with the new route. There also may be changes to your delivery and collection times.

The roll out of these changes has been staggered across the country to minimize the disruption of operational changes to our clients. We rolled out our Gauteng region last month, and it is now time to focus our efforts on the Cape Region and look to gain more efficiencies in our operational disciplines when transacting with our clients. The roll out process for the Cape Region will begin on Monday 30th June 2008.

We ask that you be patient while we implement these changes. If you have any queries, you can call the National Contact Centre on **0861 80 30 80** or **(021) 380 2100** for further information.

Thank you for your support during this time.

Yours sincerely



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